



## Utility Bill Payment Methods

### Pay your water/gas bill online

Online payments are available. When making your payment online please use Google Chrome or Firefox. Pay by credit card, debit card or e-check. Customers that choose to use this option will need their account number and pin number that is printed on the utility bill. Once transactions are completed it will show up as paid in our system. It is the customer's responsibility to confirm their payment was received. There is a \$1.25 fee added to all credit and debit card payments made. The website is [www.wallertexas.com](http://www.wallertexas.com).

### Pay by bank draft online

Bank drafts are available on our online payment system. When setting up your payment online please use Google Chrome or Firefox. This service is the customer's responsibility to set up and to keep banking information current. Once bank draft is set up, the City will draft the account on the 15<sup>th</sup> of each month. The website is [www.wallertexas.com](http://www.wallertexas.com).

### Pay by credit card draft online

Credit card drafts are available on our online payment system. When setting up your payment online please use Google Chrome or Firefox. There is a \$1.25 fee added to all credit and debit card payments made. Once the credit card draft is set up, the City will draft the account on the 15<sup>th</sup> of each month. This service is the customer's responsibility to set up and to keep banking information current. The website is [www.wallertexas.com](http://www.wallertexas.com).

### Pay electronically through a bill payment service

Online Bill Pay with your banking center is accepted. Banking centers send us a check in the mail. Once we receive the payment, it is posted to the account.

### Pay by mail

Utility payments can be mailed to PO Box 239 Waller, TX 77484.

### Pay in person

Payments can be made in person at City Hall at 1118 Farr Street between the hours of 8AM to 5PM. Accepted payment methods are cash, check, money order, Visa or MasterCard debit and credit cards. We do NOT accept American Express. There is a \$1.25 fee added to all credit and debit card payments made. City Hall does have drop box for after hour payments.

### Pay by phone

NO payments will be accepted over the phone.